Policy Clarification LIHEAP – All PLA 19680-698

Submitted: 11/7/19 Agency: CAOs

Subject: Fuel Delivered to a Tank with a Leak

Question: What should the CAO do when we become aware that a fuel delivery was

made to the home of a LIHEAP customer and there is a leak in the tank?

Response By: LIHEAP Vendor Unit Date: 11/21/19

If/when the CAO becomes aware of an oil spill, a Supervisor/LIHEAP Coordinator should contact the Department of Environmental Protection (DEP) to report the situation so appropriate steps can be taken as quickly as possible.

If/when the CAO becomes aware of a leak in an oil tank and the leak has contaminated or could potentially contaminate groundwater or surface water, a Supervisor/LIHEAP Coordinator should contact DEP to report the situation so appropriate steps can be taken as quickly as possible.

DEP regional offices and the counties they serve can be found at:

https://www.dep.pa.gov/About/ReportanIncident/Pages/EnvironmentalComplaints.aspx

If the leak is minor and there is no groundwater or surface water nearby, the CAO should contact the client to discuss the leak and provide the appropriate DEP regional office information so that the client may contact and report the leak if they choose.

For more information about oil leaks and appropriate steps that should be taken, please see DEP's guidance titled Home Heating Oil Releases. The guidance can be found at:

http://www.depgreenport.state.pa.us/elibrary/GetFolder?FolderID=4177